

# Loews Portofino Bay Hotel at Universal Orlando

5601 Universal Boulevard Orlando, Florida, 32819

- ❖ \$229/night + taxes and includes:
  - Complimentary Business Class internet in guest sleeping rooms
  - Complimentary fitness center
  - Complimentary self-parking for group
  - Complimentary toll free/credit card/local call access fees in guest sleeping rooms
  - Complimentary turndown upon guest request
  - Complimentary daily newspaper for all attendees (USA Today Mon-Fri; Orlando Sentinel Sat & Sun) upon guest request
  - Mandara Spa: \$25 discount \$100+ spa treatment (in the Hotel / at Portofino Bay Hotel)
  - Complimentary access to entertainment venues, such as Red Coconut Club®, Bob Marley – A tribute to Freedom, Pat O'Brien's®, CityWalk's Rising Star and the groove at Universal's CityWalk, will be given to each attendees for each night of the group dates. Each attendee's room key works as a CityWalk Party Pass to access these venues.
- ❖ Check in: 4:00 pm / Check out: 11:00 am
- ❖ Swimming pools: 3 outdoor (1 adult only; 1 with water slide)
- ❖ Fitness center and Mandara Spa
- ❖ In-Room Keurig Coffee Makers
- ❖ Poolside Activities & Bocce Ball
- ❖ Complimentary Shoe Shine
- ❖ Dining:
  - Trattoria del Porto (breakfast, dinner)
  - Sal's Market Deli (11am – 11pm)
  - Splendido Bar & Grill (poolside)
  - Mama Della's Ristorante (dinner)
  - Bice Ristorante (dinner)
  - Starbucks (6am – 8pm)
  - Gelaterio (6am – 10pm)
  - In-Room Dining (24 hours)
- ❖ Lounges:
  - Bar America
  - The Thirsty Fish
- ❖ Parking:
  - Overnight Parking: Complimentary Self-Parking for Guests in the Official Group Block or Parking \$29/day
  - Day Guest: Self-Parking: \$24/day or Valet Parking: \$29/day
- ❖ Musica della Notte:
  - Experience Musica della Notte (Music of the Night) at Loews Portofino Bay Hotel. Every evening, the hotel's Harbor Piazza comes alive with a musical celebration that captures the romance and charm of Italy and the allure of Mediterranean hospitality. Musica della Notte showcases a unique blend of classic opera, romantic and festive music, along with 'popera'—the popular musical style that bridges the gap between pop and opera. The activities begin every night at sunset (weather permitting) with strolling musicians followed by the show.
- ❖ Universal Orlando Theme Park Benefits:
  - Guests of our Italian-themed hotel in Orlando receive exclusive theme park benefits that will make your time at Universal Orlando even sweeter, or as the Italians say, dolce. It starts with Universal Expresssm Unlimited ride access^ to SKIP THE REGULAR LINES in both theme parks all day—a FREE benefit worth up to \$89 per person, per day^^ (valid theme park admission required). Plus, there's Early Park Admission† to The Wizarding World of Harry Potter™, one hour before the theme park opens.

## TRANSPORTATION

- ❖ Airport Transportation:

- Shuttle Service: Shuttle service departs from each baggage-claim area and makes multiple stops. Prices vary per shuttle. For more information, contact the concierge at 407-503-1200.
- Taxi Cabs: Taxis are approximately \$40–60 each way (prices vary and are subject to change)
- Private Car Service: Private car service, Destination MCO, can be arranged through our concierge at approximately \$90 each way (for a regular sedan up to four people. Prices vary and are subject to change). For more information and to make arrangements, please contact the Concierge at 407-503-1200.
- ❖ Transportation to and around Universal Orlando®:
  - Our guide to transportation offers information to help you arrive from the airport and get around Universal Orlando®. Our property is located right on the grounds of Universal Orlando® and all of our guests enjoy free on-site transportation to both theme parks and Universal's CityWalk®. You may choose from air-conditioned shuttle bus service, our charming water taxis or our lush walkways.
- ❖ Hotel Dining Shuttle:
  - Our new Hotel Dining Shuttle provides free transportation to and from our on-site hotel restaurants.
- ❖ Transportation to Seaworld®, Aquatica™ & Wet 'n Wild® Waterpark:
  - Besides enjoying two amazing theme parks and spectacular nightlife, guests of Loews Portofino Bay Hotel also enjoy complimentary scheduled transportation\* to Wet 'n Wild® Waterpark, SeaWorld®, and Aquatica™. For more information, contact the concierge at 407-503-1200.
    - \* Scheduled transportation to SeaWorld Orlando, Wet 'n Wild and Aquatica is provided via Super Star Shuttle with departures based on regular operating hours. Must be booked one day in advance and up to 30 minutes prior to departure. Shuttle service does not run continuously. Boarding passes for the Super Star Shuttle required and available at the Attraction Ticket Center located in the hotel lobby. Not valid for Special Events or Groups.*
- ❖ Hertz Rental Car Service:
  - Hertz desks are located next to the Attraction Ticket Center and are open seven days a week from 8 AM–5 PM (a daily self-parking fee applies). To make a reservation, please call 407-503-2156 (based on availability). Rental Cars are also available at the airport.
  - Loews Hotels guests can receive up to 20% off Economy through Full Size cars with Hertz in the U.S. and Canada.

## **KIDS / TEENS / PETS**

- ❖ Loews Loves Kids, and Teens Too
  - We can admit it; there is a kid in all of us. And at Loews Portofino Bay we know that children—and parents—need VIP treatment during their vacation. Our signature Loews Loves Kids programs are designed to make it fun—and easy—for families to travel with children and teens. So, no matter how old your kids are, rest assured we're here to guarantee they have as good a time as you do.
  - We have everything to make your family's travel as seamless as possible.
    - Complimentary "Loews Loves Kids" Welcome Gift presented upon arrival for children under 10
    - A "Kids Closet," offering items available for guests to use during their stay. These include toys and gear, books, night-lights, potty seats, baby bathtub, baby blankets, outlet protectors—and more.
    - Babysitting: Simply contact the Concierge at 407-503-1200 for more information.
    - Children's menus with healthy option plus fun books with crayons
    - Cribs (complimentary upon request) and roll-away beds (fees apply) available for in-room use
    - Dive-in Movies: Guests are invited to enjoy a range of family favorites and blockbusters under the stars
    - List of nearby attractions and activities recommended for children, as well as nearby pharmacies, pediatricians and bonded babysitting services.
- ❖ FOR YOUR TEENS
  - Here at Loews Portofino Bay, we also offer a combination of entertaining, fun and educational activities to occupy your hard-to-please teens (and tweens).
  - Tweens and Teens receive:

- A List of nearby attractions, activities and shopping geared to teens
- Access to a lending library of board games, and more

#### ❖ RESORT KIDS' CAMP

- When Mom and Dad want to enjoy a night of fun or a quiet dinner alone, they can drop the kids off at the Resort Kids' Camp. Kids will enjoy arts and crafts, stories, computers, video games, movies, board games and other activities. Kids' Camp is for children ages 4-14. Counselors are trained to supervise toilet-trained children ages 4–14 only. \$15 per hour, per child / \$15 per meal. Open from 5 PM–11:30 PM, Sunday through Thursday and from 5 PM–midnight on Fridays and Saturdays (hours, location and pricing subject to change). Please contact the Concierge at 407-503-1200 for reservations and more information.

#### ❖ Loews Loves Pets

- Loews Hotels was the first national hotel chain to launch a pet program with the introduction of Loews Loves Pets in 2000. The program treats our four-legged friends like VIPs (Very Important Pets), providing amenities that include special a pet room-service menu, a welcome letter from the general manager along with a list of local pet services, pet toys, bedding and more.
- At Loews Portofino Bay, you have everything you need to feel right at home with your beloved pets.
- We pay special attention to pet-friendly hotel guestrooms by conducting extra thorough cleaning. Loews Portofino Bay charges a fee of \$50 per night—with a maximum of \$150 per stay.
  - *Note: Loews Hotels limits the number of pets to two (2) per room. Loews Hotels takes all necessary measures to ensure the safety and comfort of all hotel guests and pets.*